

Strong market competition and low investment returns, combined with a need to control the costs incurred in the investigation and settlement of claims, continue to present the insurance sector with challenges.

Whilst the loss adjusting profession offers a cost effective service, on both perils and liability claims investigation, insurers benefit from specialist legal advice on coverage and liability issues, particularly when quantum is substantial.

What we do

DWF Adjusting provides technical expertise, to insurers involved in the construction, building and surveying sectors, across all professional indemnity, adjusting and other construction related matters.

With a track record spanning UK-based and international projects ranging from commercial warehouses and underground rail systems through to harbours, airports, energy installations and residential development, we have particular experience in advising on claims involving architects, engineers, quantity surveyors, property surveyors and design and build contractors.

Our approach

Our unique approach sets us apart. Our clients trust us to deliver a seamless service, covering all aspects of claims investigation, without the need to consider instructing separate entities. Experts in DWF Adjusting work independently and in close collaboration with lawyer colleagues to provide early and comprehensive advice. We work hard to avoid litigation and to minimise both client and claimant costs. By focusing on early clarification of causation, decisions can be made as to the liability exposure, and hence claim handling strategies can be determined from the outset so as to minimise overall costs.

Meet the team



Paul Dally
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Paul has over 25 years' experience as a professional negligence and insurance lawyer. He works on DWF Adjusting cases to provide the legal input required. He has represented a wide spectrum of professionals and their insurers including architects, structural engineers, testing engineers, M+E engineers, quantity surveyors, property valuation surveyors, building surveyors, and design and build contractors. He works with DWF Adjusting adjusters to provide a seamless technical and legal approach to dealing with claims for insurers and their insureds.

Paul has advised widely on policy coverage issues and has extensive experience in litigation, arbitration, adjudication and mediation as a tool for dispute resolution.



Mike Walsh
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Mike is a Chartered Civil Engineer, and also a Chartered Loss Adjuster and Member of the Chartered Insurance Institute in the construction, building and surveying sectors. He specialises in the investigation of professional indemnity claims arising from these sectors.

Mike joined DWF in November 2017 to assist in the development of the DWF Adjusting team, providing loss adjusting services to insurer clients and providing technical advice to lawyer colleagues.

His engineering background included structural, geotechnical and water resource engineering in the UK, SE Asia, Indian sub-continent and East Africa.

In Loss Adjusting he has dealt with many large commercial and liability losses. He also specialises in the investigation of professional indemnity notifications, primarily for the construction, building and surveying sectors. Mike has investigated notifications arising from virtually every field of construction and engineering, including structures, transportation, water resources, foundations, energy, resource recovery and marine, in the UK, Europe, Australia, Middle East and the Caribbean.



Rob Mason
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Rob joined DWF in January 2018 and is now a member of the DWF Adjusting team investigating a variety of professional indemnity, surveying and property losses directly for insurers. He also assists lawyer colleagues with advice on technical aspects of engineering and construction PI claims.

Rob is a member of the Royal Institution of Chartered Surveyors, is a Chartered Building Engineer and a member of both the Chartered Institute of Loss Adjusters and the Chartered Insurance Institute.

Rob has considerable experience in the construction, maintenance and repair of buildings, catastrophe response, CAR and EAR claims, money and fidelity guarantee claims, professional indemnity claims, property damage claims, insurance policy coverage and residential property survey and valuation.

He has investigated and handled numerous high-value insurance material damage claims throughout the Caribbean, Bahamas, Asia the Middle East and throughout the UK, across many policy classes for both insurers and reinsurers.



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Ian is a Chartered Quantity Surveyor with experience of project, programme and commercial management within the construction industry. He brings over 30 years of experience to amplify the service offering of DWF Adjusting.

Ian was previously an Operational Director for a FTSE 250 multi-disciplinary construction consultant and has construction industry experience across all sectors including; energy, utilities, banking, industrials, manufacturing, public services, real estate, retail, health, transport. He has worked on projects valuing from £1,000's to £100,000,000's.

Ian is a member of the Royal Institution of Chartered Surveyors and the Association of Cost Engineers.

Beyond borders, sectors and expectations

DWF is a global legal business, connecting expert services with innovative thinkers across diverse sectors. Like us, our clients recognise that the world is changing fast and the old rules no longer apply. That's why we're always finding agile ways to tackle new challenges together. But we don't simply claim to be different. We prove it through every detail of our work, across every level. We go beyond conventions and expectations.

Join us on the journey.

