

Cyber Insurance

Working within one of the largest and most respected insurance practices, our cyber insurance experts offer a complete solution, across coverage and litigation in both the private and public sectors.

Industry insight alongside legal expertise

Data protection breaches and cyber-attacks can affect any modern business and its supply chain so businesses are rightly looking at what cover is available. It is important for the reputation of the product, the broker, the insurers and for the insured's balance sheet, that the cover works. For insurers, in fact, there is the added risk that cyber exposures can be hidden within existing policy wordings, presenting challenges for insurers intending to insure other perils.

Across our practice, we act for major insurers and FTSE-listed technology companies so can combine industry insight with commercial awareness and legal excellence. We defend claims against businesses and provide representation during investigations by regulatory bodies (including ICAEW, ACCA, FCA, and the ICO). Our offering includes responding to data protection and privacy compliance issues, defending IT professionals and handling insurance coverage disputes.

From the Professional Liability Underwriting Society cyber mock trial in the Royal Courts of Justice in 2011, to building bespoke crisis response products, we have been ahead of the competition for some time.

Our expertise includes:

- The defence of claims against IT professionals and computer software suppliers, as well as contribution claims/subrogated recoveries following insurance pay-outs
- Coverage disputes between insurers and policyholders arising out of cyber and technology, media and telecoms (TMT) claims
- Insurance policy drafting and advisory work, including advising brokers and loss adjusters with delegated authority
- Data protection issues for insurers and policyholders, including data subject access requests

Examples of our work in this field include:

- Advising on a coverage claim for insurers following a computer hack as to whether various items of loss (and mitigation) were covered (including server rebuild and forensic analysis costs)
- Advising on a high-value coverage dispute acting for insurers relating to the provision of software to a foreign derivatives exchange
- Advising a medical malpractice insurer on civil liabilities following a cyber-breach/virus in its supply chain
- Advising on a high-value coverage claim relating to a large financial loss suffered by an offshore bank as a result of computer hacking

- Acting on insurance coverage issues in relation to a high-profile media case involving "A List" celebrities
- Advising a specialist cyber risk insurer on its policy wording and changes in the law which are relevant to the policy and risks covered
- Advising a major insurer to review and substantially rewrite its media and technology policy wording designed for large corporate insureds

Why DWF?

- We're committed to offering flexible pricing and innovative charging models.
- Our clients can access our services from multiple locations, depending on individual requirements and cost. We also offer a hybrid model where operational support is provided from lower-cost locations.
- We work hard to recruit, develop, engage and value the very best people, with the strongest industry expertise.
- Our Connected Services' range of products is unique in the market, using innovative business modelling augmented by cutting-edge technology. In particular DWF Forensics and DWF Data Analytics are extremely helpful when dealing with claims connected with this Service Line.
- Our Claimbase and Claimsview applications allow us to provide management information (MI) reporting on types of claims across different schemes, provide average values, cases resolved at nil and the usual basis claims data.
- We understand the importance of adding value through education and resources. We provide regular training sessions on technology, media and telecoms and cyber issues including dispute prevention and risk management training around contracts and intellectual property and data protection/information security. We also provide training for insurers and brokers wanting to learn more about this area.

Client and directory quotes

“A strong team who complement each other's skill sets and good connections to lawyers abroad' are the key factors that define DWF's practice. It has particular expertise in high-value international cases and a deep bench with a core team of 16 partner and 65 associates working in the sector, which makes 'the service excellent as well as the response times, flexibility and advice market leading'.

Legal 500

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